

## ENC 4946 - PTW INTERNSHIP - SPRING 2018

Sarasota - Arts & Sciences - English		Instructor : Roberts, Thorold		Course Term : Spring 2018	
Course Title : PTW Internship		Course ID : ENC - 4946 - 521 / CRN : 17666			
Number Enrolled : 8	Number Responded : 8	Percent Responded : 100.00			

ITEM ID	ITEM	Excellent		Very Good		Good		Fair		Poor		No Response		Mean
		No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
E1	Description of Course Objectives & Assignments	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00	0	0.00	4.88
E2	Communication of Ideas and Information	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00	0	0.00	4.75
E3	Expression of Expectations for Performance	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00	0	0.00	4.88
E4	Availability to Assist Students In or Out of Class	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00	0	0.00	4.75
E5	Respect and Concern for the Students	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00	0	0.00	4.75
E6	Stimulation of Interest in the Course	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00	0	0.00	4.75
E7	Facilitation of Learning	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00	0	0.00	4.75
E8	Overall Rating of the Instructor	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00	0	0.00	4.75

### Course Comments - ENC 4946

- This was a course I was grateful for, requiring an internship is something that is going to help me greatly in the future. I have friends that didn't do an internship in college, are 25, and haven't had relative experience for their future. It was good that we were required to keep up with the internship reports also.
- My particular internship went very smoothly and was an excellent fit for me. He only requires brief reports throughout the semester that were simple and non-time-consuming to fill out.
- This class/internship was a great experience. Take this course if you get the chance.
- He is always so helpful, understanding and willing to work with students.
- He does an adequate job at managing the students through their internships. However, I did have issues simply getting approval for mine even though it was within the requirements.
- Professor Roberts was a great professor for this course. There wasn't a lot of work to go along with the internship which was nice, just evaluations throughout the semester for the class.
- Great Professor.
- Throughout my Jacksonville Magazine internship, Mr. Roberts provided reading material, professional tips and support, steering me toward success. I did my best to apply all that he has taught me as a PTC student, and I often leaned on his professional advice when challenges arose. He was always available, and many times helped me to see opportunity amidst office crises. At the conclusion of my internship, I was offered a job with the magazine as a writer/editor. The PTW Internship is a great career starter, and with the help of Mr. Roberts I now have the opportunity to do what I love!

## ENC 4260 - ADVANCED TECHNICAL WRITING - SPRING 2018

Sarasota - Arts & Sciences - English		Instructor : Roberts, Thorold	Course Term : Spring 2018
Course Title : Advanced Technical Writing		Course ID : ENC - 4260 - 521 / CRN : 19852	
Number Enrolled : 13	Number Responded : 10	Percent Responded : 77.00	

ITEM ID	ITEM	Excellent		Very Good		Good		Fair		Poor		No Response		Mean
		No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
E1	Description of Course Objectives & Assignments	7	70.00	2	20.00	1	10.00	0	0.00	0	0.00	0	0.00	4.60
E2	Communication of Ideas and Information	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00	0	0.00	4.80
E3	Expression of Expectations for Performance	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00	0	0.00	4.90
E4	Availability to Assist Students In or Out of Class	8	80.00	1	10.00	0	0.00	0	0.00	0	0.00	1	10.00	4.89
E5	Respect and Concern for the Students	8	80.00	1	10.00	1	10.00	0	0.00	0	0.00	0	0.00	4.70
E6	Stimulation of Interest in the Course	8	80.00	1	10.00	1	10.00	0	0.00	0	0.00	0	0.00	4.70
E7	Facilitation of Learning	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00	0	0.00	4.80
E8	Overall Rating of the Instructor	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00	0	0.00	4.90

### Course Comments - ENC 4260

- It's a great class to get a snapshot of a variety of technical writing projects. The assignments are structured in such a way to give a few options so students can focus on what might be more relevant to their future employment situation.
- The coursework was tough, but it reflected the level of the course. I appreciated the challenge, and I believe it made me a better writer. I liked the lectures. I think it was smart to require the codes. I wish the assignments were due at midnight, and the exam had more time. I would take this class again.
- This class helps to hone your technical writing skills. A must for any PTC majors!
- I loved this class. Great work and loved the writing subjects.
- I absolutely loved doing the real-life scenarios this semester because it gave me some idea of what the technical writing world may hold. I also enjoy not having to spend \$250-\$300 a semester on a textbook, because let's face it, that's grocery money at my house and sometimes textbooks are just an added burden on some students. :-)  
The class is challenging, but you get what you put in, and that's what makes the effort satisfying. I thoroughly enjoyed this class.
- Another great class by Mr. Roberts. While the class is online, he is available for questions more than any other professor I have had, whether online or in person. Sometimes he answers within minutes of being emailed. He is always willing to assist and find additional resources for you to learn from. He states assignment requirements clearly and upfront. There is no "busy work" in the class. All assignments are practical in nature related to PTC students and I never felt like I was wasting my time.
- Love this professor! He's amazing and I always learn so much valuable information that I can apply to my future career.
- I thought the professor was professional and understanding. He clearly has a lot of experience and cares about the subject. I appreciated that he was understanding of personal situations, and was fair regarding that. I would take another class with him again.
- Professor Roberts is a believer in autodidacticism which I feel is a great experience of how you are expected to learn on the job. He is there if you need any help but you are expected to at least try to figure it out on your own.
- Professor Roberts is an awesome teacher. You earn your grade in his class and you need to really try to pass. I would recommend him.
- Mr. Roberts is one of those professors who truly wants his students to succeed in life. I enjoyed his classes because as an older student, I feel like he understands that there are other things that vie for our attention, such as jobs and families. His assignments are fair and his focus on the autodidactic method allows us to learn at our own pace, assuming we are willing to put the time and effort to succeed.

- Mr. Roberts has been a great professor over the two years I've spent with USFSM. His classes are always challenging and growing in a way that makes me want to work hard and give my best.

## ENC 3250 - PROFESSIONAL WRITING - SPRING 2018

Sarasota - Arts & Sciences - English	Instructor : Roberts, Thorold	Course Term : Spring 2018
Course Title : Professional Writing	Course ID : ENC - 3250 - 524 / CRN : 20211	
Number Enrolled : 25	Number Responded : 20	Percent Responded : 80.00

ITEM ID	ITEM	Excellent		Very Good		Good		Fair		Poor		No Response		Mean
		No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
E1	Description of Course Objectives & Assignments	14	70.00	4	20.00	1	5.00	1	5.00	0	0.00	0	0.00	4.55
E2	Communication of Ideas and Information	14	70.00	3	15.00	1	5.00	2	10.00	0	0.00	0	0.00	4.45
E3	Expression of Expectations for Performance	17	85.00	2	10.00	0	0.00	1	5.00	0	0.00	0	0.00	4.75
E4	Availability to Assist Students In or Out of Class	14	70.00	2	10.00	2	10.00	0	0.00	1	5.00	1	5.00	4.47
E5	Respect and Concern for the Students	16	80.00	3	15.00	0	0.00	0	0.00	1	5.00	0	0.00	4.65
E6	Stimulation of Interest in the Course	14	70.00	4	20.00	1	5.00	0	0.00	1	5.00	0	0.00	4.50
E7	Facilitation of Learning	15	75.00	3	15.00	0	0.00	1	5.00	1	5.00	0	0.00	4.50
E8	Overall Rating of the Instructor	14	70.00	4	20.00	1	5.00	0	0.00	1	5.00	0	0.00	4.50

### Course Comments - ENC 3250

- Great course which has help me communicate for efficiently in my profession. I was also able to improve upon my resume which will help me in the long run.
- I found all the assignments to be valuable and can see myself using everything they taught. Mr. Roberts gave us options on how to complete the last assignment. I plan to save all the resources on the options I didn't choose.
- This course is a train wreck.
- Very helpful class .
- Great course with practical information.
- Very clear and concise assignment instructions with great information provided and always great feedback. But
- Professional Writing is a course that is very relevant to the Business Admin degree. I do not think this course should be limited to only business students though, people from all backgrounds should take this class to gain better understanding of what to expect in the professional world.
- A great professor who challenges all of his students by setting high expectations. He truly cares about this course and his students.
- Professor Roberts was a great instructor and I would recommend his course.
- Overall, I have found Mr. Roberts to be fair in his teaching practices. His more hands-off approach works well for me and pushes students to stretch themselves and be more independent. I appreciate that he provides enough information and direction for assignments without falling into "spoon-feeding" students. At the same time, more direction and help can be had easily; students simply must ask. I no doubt struggled more than I had to in spots by not seeking his help or doing so sooner. I have always found his extra help to be quite valuable. Finally, even his mistakes can be valuable! He provides assignment instructions in documents and his lectures. Sometimes, the two forms do not fully agree. Although it annoys me, it's actually not an all bad thing because this regularly happens in the workplace. It's good practice to identify inconsistencies where you might not expect them and track down the answer.
- I enjoyed this class, Mr. Roberts has an old school way of teaching. He makes it very clear the way he wants his assignments which helped me provide what he was looking for. Follow the directions and there is no problems. He's a very straight forward guy, and made me laugh a few times during the class. Overall excellent teacher.
- Great instructor - very helpful. Always, always offering help. Always trying to make student better writers - completed perfectly his job.
- This course has provided skills I have already used in the workplace. Thank you.

- I enjoyed the class very much. I learned more than I thought I would. I mostly enjoyed the last 2 assignments but overall everything was very helpful.
- Very efficient and helps students wherever he can. Tough teacher but worth it!
- Very informative course, good professor. I'm currently enjoying editing my Business Proposal and learning valuable career skills. I do not like, however, professor Roberts insistence of using email to send assignments. They require specific subject lines that I often had to go out of my way to ensure I was entering properly rather than just having us upload to Canvas. With Canvas our name and the assignment and all information he has us fill in manually is already recorded and we have a copy saved onto canvas servers rather than storing it on our computer and "backing it up" + keeping a copy of all the emails as he recommends we do. Just creates extra unnecessary work. Additionally, I would like the option to get more feedback on my submissions without having to rewrite them, I think we are mature enough to be able to view the feedback and practice on our own rather than having to be shown and having to make changes and resubmit or we lose points! Silly. Perhaps only require this for majors involving writing.

## ENC 3242 - TECHNICAL COMMUNICATION FOR MAJORS - SPRING 2018

Sarasota - Arts & Sciences - English		Instructor : Roberts, Thorold		Course Term : Spring 2018	
Course Title : Technical Comm for Majors		Course ID : ENC - 3242 - 521 / CRN : 23598			
Number Enrolled : 19	Number Responded : 17	Percent Responded : 89.00			

ITEM ID	ITEM	Excellent		Very Good		Good		Fair		Poor		No Response		Mean
		No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
E1	Description of Course Objectives & Assignments	11	64.71	5	29.41	0	0.00	1	5.88	0	0.00	0	0.00	4.53
E2	Communication of Ideas and Information	12	70.59	2	11.76	2	11.76	0	0.00	1	5.88	0	0.00	4.41
E3	Expression of Expectations for Performance	12	70.59	2	11.76	2	11.76	0	0.00	1	5.88	0	0.00	4.41
E4	Availability to Assist Students In or Out of Class	10	58.82	4	23.53	1	5.88	1	5.88	1	5.88	0	0.00	4.24
E5	Respect and Concern for the Students	13	76.47	2	11.76	1	5.88	1	5.88	0	0.00	0	0.00	4.59
E6	Stimulation of Interest in the Course	9	52.94	6	35.29	1	5.88	0	0.00	0	0.00	1	5.88	4.50
E7	Facilitation of Learning	10	58.82	5	29.41	1	5.88	1	5.88	0	0.00	0	0.00	4.41
E8	Overall Rating of the Instructor	12	70.59	2	11.76	0	0.00	2	11.76	0	0.00	1	5.88	4.50

### Course Comments - ENC 3242

- It's a helpful class for understanding technical communication and finding ways to creatively communicate otherwise complex information to readers.
- I enjoyed this class and I believe I have learned a lot about my career choice and became a better writer due to the assignments.
- Professor Roberts is strict but very helpful.
- I think this has been a well-rounded communications course--less "technical" than I expected, which is a good thing. I wish I could review the exam, but that happens after this assessment is due.
- If there were separate audio lectures going more in depth about the expectations and criteria for the four main assignments, I feel like that would give a little better insight into what the student needs to accomplish. Sometimes emails can be taken the wrong way.
- I was excited to learn how to make a You-Tube video and write a professional press release. By interviewing a professional for assignment, I found the profession where I would like to use my degree
- Important and useful course for any PTC major.
- Good course for business and technical writing experience.
- Great teacher, Great class, Challenging, but fun if you love to write and create media.
- Informative and knowledgeable professor. Upholds some high standards for students and has been helpful in answering questions and resolving issues.

- Every class I have had with Professor Roberts has been a great experience. The feedback on assignments helps me to improve in areas that I am lacking. The assignments are scheduled nicely throughout the semester and the lectures offer useful knowledge and advice.
- He is very responsive, available and open to adapting to the student's needs and circumstances.
- I enjoyed the pacing of the lectures and found them both informative and entertaining. It is nice to have a professor that isn't afraid to make a joke every now and then.
- Course instruction is presented via PowerPoint slides and an MP4 file. Much of the information is "off the cuff" and perhaps not as academic as it should be. While there is an extensive reading list, none of the material makes it onto the slides or the lecture, so why have a lecture? I have to say that the lectures do not seem to be planned beforehand. Other than the slides and the bullets that are obviously the framework of the lecture, the commentary is oftentimes a bit rogue. Assignments are interesting. All expectations are clearly enumerated in materials available from the onset of the class. Communication is responsive. He does show a genuine concern for the students in the class. I wish that the last lecture had been the first one presented. He went into detail about the readings and the reason that he requires no textbook. It was context that would have guided my scheduling of "field trips" to follow links on pages that were presented. It was too random for me as I went through the weekly modules, but could have been more like a checklist for me if I had this overview earlier; but, perhaps it was and I missed it.
- Thank you for your feedback and patience. As I told you at the beginning of the semester, I am a mom and sometimes I would email you from my phone and it would contain errors. I appreciated you not scolding me about it but replying with a respectful reminder. Your class was very informational and pushed me to produce quality work. I also feel your assignments were diffinately helpful with preparing for real life in a professional career.
- Great professor. Willing to work with his students.
- I look forward to taking more of Mr. Roberts' online courses. The course outline and assignment instructions gave me anxiety up front because it looked like a LOT, but through his lectures and PowerPoint presentations he is very reassuring, always reminding us of upcoming deadlines and exactly what needs to be turned in. He is more than fair in his grading and will give 100s for flawless work.
- I am so grateful and thankful that this course is available. I have learned so much more than I'd ever hoped to during this semester. Thank you for being great. Ps. Your audio lectures are awesome & you sound like a caucasian Morgan Freedman
- Professor Roberts's approach to teaching prepares students for workforce.
- I would recommend that any PTC major take courses with Mr. Roberts.
- Great instructor that is very compassionate about the PTC field. Provides very thorough course assignment instructions and informative lecture videos. Is always offering to help or answer any questions.
- I really enjoyed taking your class and the assignments you had us create. Giving me the opportunity to have honest feedback on my work has made me a better writer. I was enlightened and I look forward to continuing my studies in Professional and Technical Communication.